Agent-Oriented Software Engineering

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March 2014

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Part 1

- What is Agent-Oriented Software Engineering

What is Software Engineering

- Software is pervasive and critical:
  - It cannot be built without a disciplined, engineered, approach
- There is a need to model and engineer both:
  - The development process:
    - Controllable, well documented, and reproducible ways of producing software;
  - The software:
    - Well-defined quality level (e.g., % of errors and performances);
    - Enabling reuse and maintenance.
- Requires:
  - Methodologies → Abstractions, and tools.

Software Engineering Abstractions

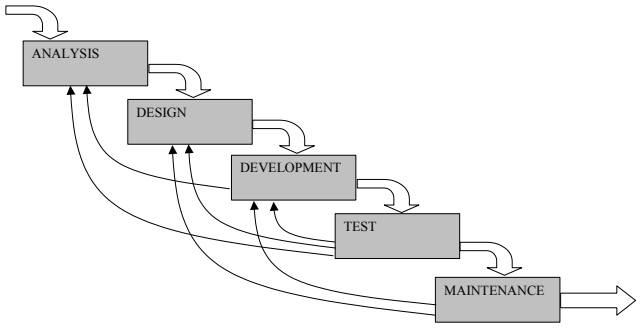
- Software deals with "abstract" entities, having a real-world counterpart:
  - Numbers, dates, names, persons, documents ...
- In what terms should we model them in software?
  - Data, functions, objects, agents …
  - I.e., what are the **ABSTRACTIONS** that we have to use to model software?
- May depend on the available technologies!
  - Use OO abstractions for OO programming envs.;
  - Not necessarily: use OO abstractions because they are better, even for COBOL programming envs.

Methodologies

- A methodology for software development:
  - Is intended to give discipline to software development.
  - Defines the abstractions to use to model software:
    - Data-oriented methodologies, object-oriented ones …
    - Define the MINDSET of the methodology.
  - Disciplines the software process:
    - What to produce and when;
    - Which artifacts to produce.

The Classical "Cascade" Process

- The phases of software development:
  - Independent of programming paradigm;
  - Methodologies are typically organized around this classical process.
    - Inputs, outputs, internal activities of "phases"



Tools

- Notation tools:
  - To represent the outcomes of the software development phases:
    - Diagrams, equations, figures …
- Formal models:
  - To prove properties of software prior to development
    - Lambda and pi calculus, UNITY, Petri-nets, Z ….
- CASE (Computer Aided Software Engineering) tools:
  - Based on notations and models, to facilitate activities:
    - Simulators, rapid prototyping, code generators.

Example: Object-oriented Software Engineering (OOSE)

- Abstractions:
  - Objects, classes, inheritance, services.
- Methodologies:
  - Object-oriented analysis and design, RUP, OPEN, etc..;
  - Centered around the object-oriented abstractions.
- Tools (Modeling Techniques):
  - UML (standard), E-R, class lattices, finite state automata, visual languages …

Why Agent-Oriented Software Engineering?

- Software engineering is necessary to discipline:
  - Software systems and software processes;
  - Any approach relies on a set of abstractions and on related methodologies and tools
- Agent-based computing:
  - Introduces novel abstractions
    - Requires clarifying the set of necessary abstractions
    - Requires adapting methodologies and producing new tools
- Novel, specific agent-oriented software engineering approaches are needed!

What are Agents?

- There has been some debate
  - On what an agent is, and what could be appropriately called an agent
- Two main viewpoints (centered on different perspectives on autonomy):
  - The (strong) Artificial Intelligence viewpoint:
    - An agent must be, proactive, intelligent, and it must converse instead of doing client-server computing
  - The (weak) Software Engineering Viewpoint
    - An agent is a software component with internal (either reactive or proactive) threads of execution, and that can be engaged in complex and stateful interactions protocols

What are Multiagent Systems?

- Again….
  - The (strong) artificial intelligence viewpoint
    - A multiagent system is a society of individuals (AI software agents) that interact by exchanging knowledge and by negotiating with each other to achieve either their own interest or some global goal
  - The (weak) software engineering viewpoint
    - A multiagent system is a software systems made up of multiple independent and encapsulated loci of control (i.e., the agents) interacting with each other in the context of a specific application viewpoint….

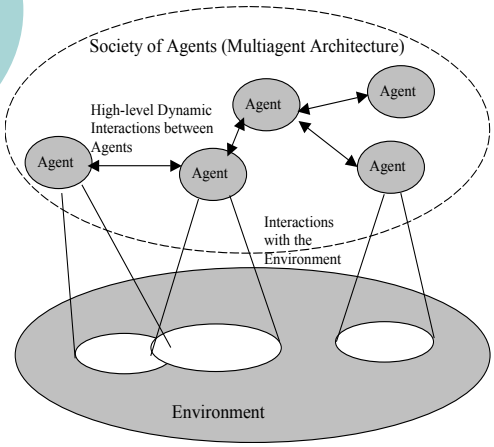
The SE Viewpoint on Agent-oriented Computing

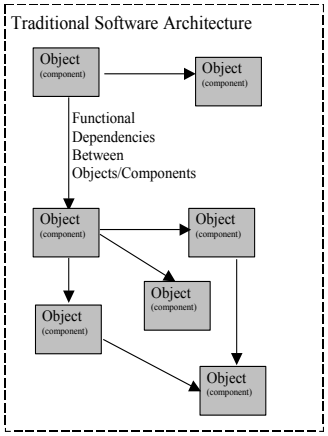
- We commit to it because:
  - It focuses on the characteristics of agents that have impact on software development
    - Concurrency, interaction, multiple loci of control
    - Intelligence can be seen as a peculiar form of control independence; conversations as a peculiar form of interaction
  - It is much more general:
    - Does not exclude the strong AI viewpoint
    - Several software systems, even if never conceived as agents-based one, can be indeed characterised in terms of weak multi-agent systems
- Let's better characterize the SE perspective on agents…

SE Implications of Agent Characteristics

- Autonomy
  - Control encapsulation as a dimension of modularity
  - Conceptually simpler to tackle than a single (or multiple inter-dependent) locus of control
- Situatedness
  - Clear separation of concerns between:
    - the active computational parts of the system (the agents)
    - the resources of the environment
- Sociality
  - Not a single characterising protocol of interaction (e.g., client-server)
  - Interaction protocols as an additional SE dimension
- Openness
  - Controlling self-interested agents, malicious behaviors, and badly programmed agents
  - Dynamic re-organization of software architecture
- Mobility and Locality
  - Additional dimension of autonomous behavior
  - Improve locality in interactions

MAS vs. OOSE Characterisation





Agent-Oriented Abstractions

- The development of a multiagent system should fruitfully exploit **abstractions** coherent with the above characterization:
  - **Agents,** autonomous entities, independent loci of control, situated in an environment, interacting with each other
  - **Environment**, the world of resources agents perceive
  - **Interaction protocols**, as the acts of interactions between agents
- In addition, there may be the need of abstracting:
  - The **local context** where an agent lives (e.g., a sub-organization of agents) to handle mobility & opennes
- Such abstractions translates into concrete entities of the software system

Agent-Oriented Methodologies

- There is need for SE methodologies
  - Centered around specific agent-oriented abstractions
    - E.g., Agents, environments, interaction protocols
  - The adoption of OO methodologies would produce mismatches
    - Classes, objects, client-servers: little to do with agents!
- Each methodology may introduce further abstractions
  - Around which to model software and to organize the software process
    - E.g., roles, organizations, responsibilities, beliefs, desires and intentions…
  - Not directly translating into concrete entities of the software system
    - E.g. the concept of role is an aspect of an agent, not an agent

Agent-Oriented Tools

- SE requires tools to
  - represent software
    - E.g., interaction diagrams, E-R diagrams, etc.
  - verify properties
    - E.g., petri nets, formal notations, etc.
- AOSE requires
  - Specific agent-oriented tools
    - E.g., UML per se is not suitable to model agent systems and their interactions (object-oriented abstractions not agent-oriented ones)

Why Agents and Multiagent Systems?

- Other lectures may have already outlined the advantages of (intelligent) agents and of multiagent systems, and their possible applications
  - Autonomy for delegation (do work on our behalf)
  - Monitor our environments
  - More efficient interaction and resource management
- Here, we state that
  - **Agent-based computing, and the abstractions it uses, represent a new and general-purpose software engineering paradigm!**

There is much more to agent-oriented software engineering

- AOSE is not only for "agent systems."
  - Most of today's software systems have characteristics that are very similar to those of agents and multiagent systems
  - The agent abstractions, the methodologies, and the tools of AOSE suit such software systems
- AOSE is suitable for a wide class of scenarios and applications!
  - Agents' "artificial Intelligence" features may be important but are not central
- But of course…
  - AOSE may sometimes be too "high-level" for simple complex systems…

Agents and Multiagent Systems are (Virtually) Everywhere!

- Examples of components that can be modelled (and **observed**) in terms of agents:
  - Autonomous network processes;
  - Computing-based sensors;
  - PDAs;
  - Robots.
- Example of software systems that can be modelled as multiagent systems:
  - Internet applications;
  - P2P systems;
  - Sensor networks;
  - Pervasive computing systems.

Summarizing

- A software engineering paradigm defines:
  - The mindset, the set of abstractions to be used in software development and, consequently,
  - Methodologies and tools
  - The range of applicability
- Agent-oriented software engineering defines
  - Abstractions of agents, environment, interaction protocols, context
  - Of course, also specific methodologies and tools (in the following of the tutorial)
  - Appears to be applicable to a very wide rage of distributed computing applications….

Part 2

- Agent-oriented Methodologies
- The Gaia Methodology

What is a methodology ?

To evaluate a methodology, we need to recall what a methodology is:

1: a body of methods, rules, and postulates employed by a discipline**:** a particular procedure or set of procedures

2 : the analysis of the principles or procedures of inquiry in a particular field

(Merriam-Webster)

- But when referring to software:
  - A methodology is the set of guidelines for covering the whole lifecycle of system development both technically and managerially.

Agent-oriented Methodologies

- They have the goal of
  - Guiding in the process of developing a multiagent systems
  - Starting from collection of requirements, to analisys, to design, and possibly to implementation
- An agent-oriented methodology defines the abstractions to use to model software:
  - Typically, agents, environments, protocols..
  - Plus additional methodology-specific abstractions
- And disciplines the software process:
  - What models and artifacts to produce and when
    - Model: an abstract representation of some aspect of interest of the software
    - Artifact: documents describing the characteristic of the software

Agent-oriented Methodologies

- A Variety of Methodology exists and have been proposed so far
  - Gaia (Zambonelli, Jennings, Wooldridge)
  - Prometeus (Winikoff and Pagdam)
  - SODA (Omicini)
  - ADELFE (Gleizes)
  - Etc.
- Exploiting abstractions that made them more suited to specific scenarios or to others..
- We focus on Gaia because is the reference one (i.e., the one any new proposal compares to) and the more general one
  - Ok, I am not an impartial judge…

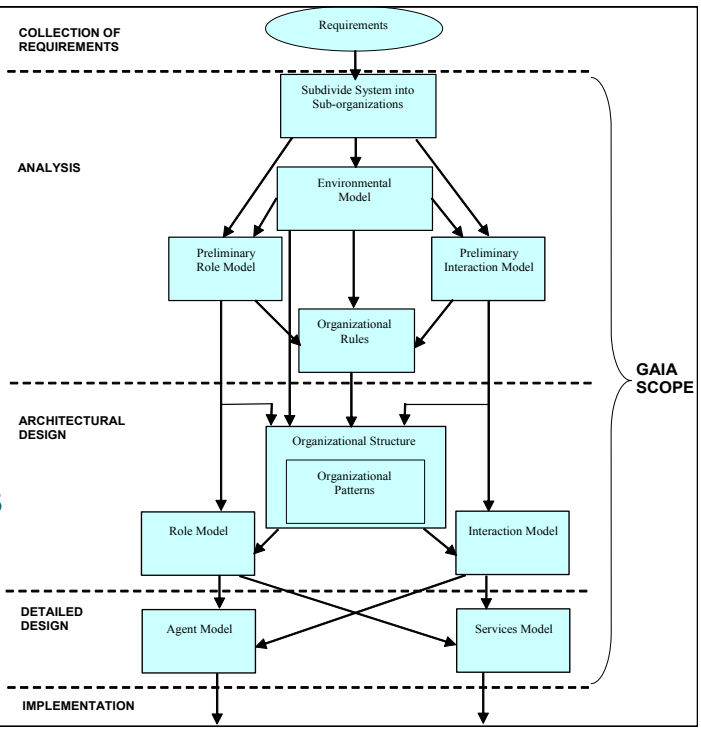
The Gaia Methodology

- It is "THE" AOSE Methodology
  - Firstly proposed by Jennings and Wooldridge in 1999
  - Extended and modified by Zambonelli in 2000
  - Final Stable Version in 2003 by Zambonelli, Jennings, Wooldridge
  - Many other researchers are working towards further extensions…
- Key Goals
  - Starting from the requirements (what one wants a software system to do)
  - Guide developers to a well-defined design for the multiagent system
  - The programmers can easily implement
  - Able to model and deal with the characteristics of complex and open multiagent systems

Key Characteristics of Gaia

- Exploits organizational abstractions
  - Conceive a multiagent systems as an organization of individual, each of which playing specific roles in that organization
  - And interacting accordingly to its role
- Introduces a clear set of abstractions
  - Roles, organizational rules, organizational structures
  - Useful to understand and model complex and open multiagent systems
- Abstract from implementation issues

Structure of Gaia Process



A Case Study: Distributed Project Review

- The ministry for research publish a call for funding research
  - Scientists must "submit" a research proposal, e.g., in the form of a scientific article (paper)
- A number of scientists (called reviewers or referees") review the papers and give marks
  - It has to complete a document called "review form"
  - To ensure fairness, the reviewers must be anonymous, expert, and must be willing to do the review,
  - Also, each project should receive a minimum number of review from different scientists
- Eventually, all accepted project/papers will sign a contract, will receive the funds, and will publish the results on a book

The Case Study: Why Agents?

- It is a typical case of distributed workflow management
  - There are actions to do on common documents
  - According to specific rules
- Each of the human actors involved in the process
  - Could be supported by a personal agents
  - Helping him to submit documents, filling in, respect deadlines, etc.
- Let's see how we could develop this using the Gaia methodology..

Gaia Analysis (1)

- Once we know what the problem to solve is
- **First: Sub-organizations**
  - See if it can easily conceived as a set of loosely interacting problems
  - To be devoted to different sub-organization
  - And let's focus on the different sub-organizations
  - "Divide et impera"
- **Second: Environment**
  - Analyze the operational environment
  - See how it can be modeled in terms of an agent environment
  - Resources to be accessed and how
  - So as to obtain an "environmental" model

Case Study Analisys (1)

- First: Sub-organizations
  - There are clearly different organizations in time
    - The submission of paper,
    - The review of paper
    - The Contractual phase for accepted ones
- Second: Environment
  - The environment is clearly a computational environment of digital resources
  - Filled in with papers and review forms
    - And possible with "user profiles" describing the attitudes, expertises, and possibly the conflicts of interest of scientists

reads $papers[i], i = 1, totalsubmitted$ // *all papers submitted for review*
changes $reviews[i][j], i = 1, totalsubmitted; j = 1, numberofreviewers$ // *reviews for the submitted papers*

Gaia Analysis (2)

- **Third: Roles**
  - See what "roles" must be played in the organization
  - A role defines a "responsibility" center in the organization, with a set of expected behaviors
  - So that its goals can be achieved
  - Defines the attributes and the responsibility of each role, reasoning in terms of "sub-goals"
  - So as to define the "role model", i.e., the list specifying the characteristics of the various roles
- **Fourth: Protocols**
  - See how roles must interact with each other so as to fulfill expectations
  - Analyze these interaction protocols
  - So as to define an "interaction model", i.e., the list specifying the characteristics of the various protocols

Case Study Analysis (2)

- **Third: Roles**
  - There are clearly such roles such as
    - "chair" (who received submissions and control the review process)
    - "author" (who send submissions)
    - "reviewer" (who receive papers to review and send back review forms)
  - Each with different permissions related to the environment (e.g., authors cannot access review forms) and with different responsibilities (reviewers must fill in the review form in due time)
- **Fourth: Protocols**
  - Protocols can be easily identified
    - "submit paper FROM author TO chair"
    - "send paper to review FROM chair TO"
    - Etc.

Gaia Analysis (3)

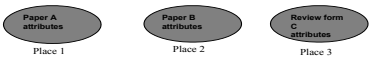
- **Fifth: Organizational Rules**
  - Analyze what "global" rules exists in the system that should rule all the interactions and the behavior between roles
  - These defines sorts of "social rules" or "laws" to be enacted in the organization
  - The list of all identified rules, that we call "organizational rules", define the last model of the analysis

Case Study Analysis (3)

- **Fifth: Organizational Rules**
  - The process should clearly occur according to some rules ensuring fairness of the process
  - An author should not also act as reviewer for his own projects, or for those of his "friends"
  - A reviewer should not give two review for the same project
  - Each project should receive the same minimal number of review
  - And other you may think of…

Gaia Analysys: Graphical Representation of Models

- Environment
- Roles
- Interactions
- Organizational Rules



Role Schema: REVIEWER

Description:
This preliminary role involves receiving papers for review from some conference official, reviewing that paper, and sending back a completed review form.

Protocols and Activities:
ReceivePaper, ReviewPaper, SendReviewForm

Permissions:
reads *Papers* // *all the papers it receives*
changes *ReviewForms* // *one for each of the papers*

Responsibilities
Liveness:
REVIEWER = (ReceivePaper.ReviewPaper.SendReview)

Safety:
- *number_of_papers = number_of_reviewforms*

$$\neg(\text{REVIEWER}(paper(x)) \mid \text{AUTHOR}(paper(x)))$$

$$\text{REVIEWER}(paper(i))^{3+}, i = 1,\ldots, number\_of\_submitted\_papers$$

Protocol Name: **Receive Paper**		
Initiator: **??** (PC Chair or PC Member)	Partner: **Reviewer**	Input: **Paper info**
Description: When a paper has to be assigned to a reviewer it (by someone undefined at this stage) it will be proposed by sending paper info to one of the potential reviewer		Output: **No, don't review OR Yes, I review it, send me the full paper**

From Analysis to Design

- Once all the analysis model are in place
  - We can start reasoning at how organizing them into a concrete architecture
- An "agent architecture" in Gaia is
  - A full specification of the **structure of the organization**
  - With full specifications on all the roles involved
  - With full specification on all interaction involved
- It is important to note that in Gaia
  - Role and Interaction models are "preliminar"
  - They cannot be completed without choosing the final structure of the organization
    - Defining all patterns of interactions
    - Introducing further "organizational" roles
    - Arranging the structure so that the organizational rules are properly enacted

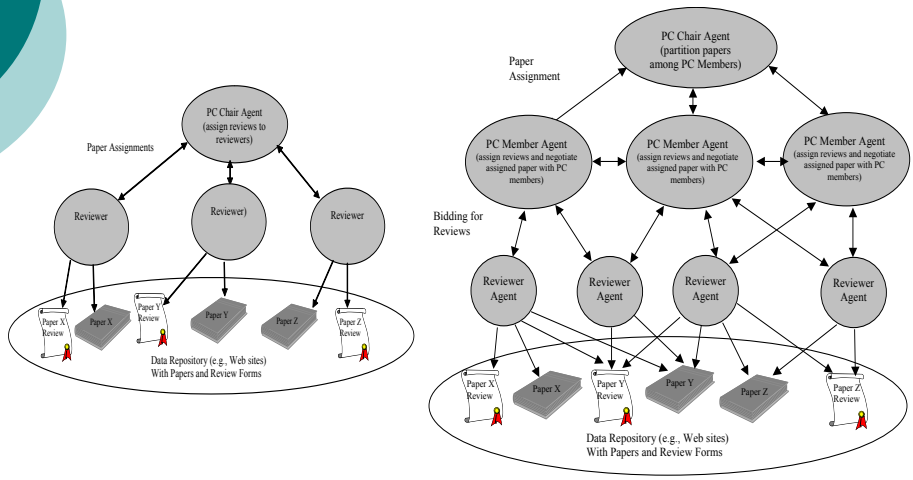
From Analysis to Design in the Case Study

- The final organizational of the review process may imply
  - Multi-level hierarchies to select papers (if there are a lot of submissions the "chair" must be supported by "co-chairs")
  - A Negotiation process to select reviewers (it is a difficult process, and agent could help in that to march papers with appropriate reviewers)
  - A structure that avoid cheating (where an authors is somehow allowed to act as reviewer of its own project)
- Then, it is clear that the analysis could not have determines the final structure and a definitive listing of roles and protocols

Gaia Architecture Design (1)

- Aimed at determining the final architecture of the system
- The architecture, i.e., the organizational structure consists in
  - The **topology** of interaction of all roles involved
    - Hierarchies, Collectives, Multilevel…
    - Which roles interact with which
  - The "**control regime**" of interactions
    - What type of interactions? Why?
    - Control interactions, Work partitioning, work specialization, negotiations, open markets, etc.

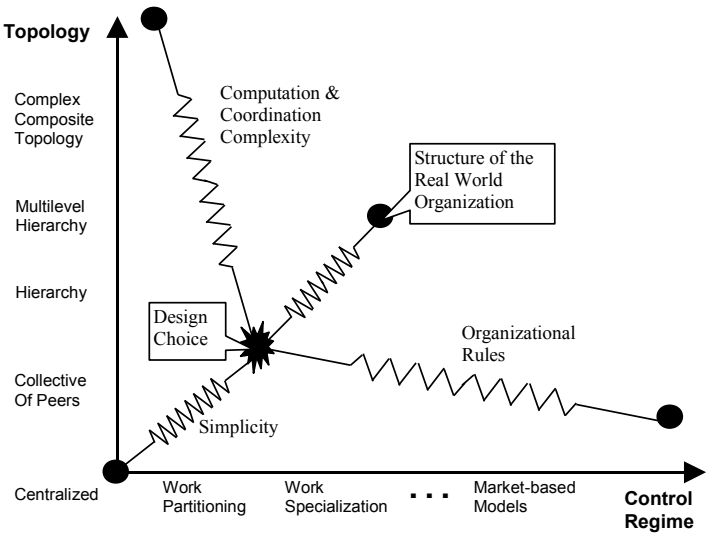
Case Study: Possible Organizational Structures



Gaia Architecture Design (2)

- What "forces" determines/influence the organizational structure?
- Simplicity
  - Simple structures are always preferable
- The Real-World organization
  - Trying to mimic the real-world organization minimizes conceptual complexity
- Complexity of the problem
  - Calls for distributed structures, with many components involved
- The need to enact organizational rules with small effort
  - Calls for exploiting negotiations as much as possible,
  - Also to deal with open systems,

Choosing the Organizational Structure



Gaia Architecture Design (3)

- It is important to note that in the definition of the organizational structure
  - This can be composed from a set of known "organizational patterns"
  - So that previous experiences can be re-used
- Once the organizational structure is decided
  - Complete the role model
  - Additional roles may have been introduced due to the specific structure chosen
- Complete the interaction model
  - To account for all interactions between all roles in a detailed way

Gaia Detailed Design

- Devoted to transform "roles" and "interaction protocols" into more concrete components, easy to be implemented
- Roles becomes agents
  - With internal knowledge, a context, internal activities, and services to be provided
  - Sometimes, it is possibly thinking at compacting the execution of several roles into a single agent
  - Clearly, we can define "agent classes" and see what and how many instances for these classes must be created
- Interaction protocols becomes sequence of messages
  - To be exchanged between specific agents
  - Having specific content and ontologies
- And the final specifications go to the programmers…

Issues in Implementing Agents and Multiagent Systems

- How can we move from agent-based design to concrete agent code?
- Methodologies should abstract from:
  - Internal agent architecture
  - Communication architecture
  - Implementation tools
- However, depending on tools the effort from design to implementation changes:
  - It depends on how much abstractions are close to the abstractions of agent-oriented design
  - The methodology could strongly invite to exploit a specific infrastructure

Part 4

- Conclusions and Open Issues

About Gaia Notations

- Gaia adopt a custom notation for its models
  - However, Gaia does not prescribe this
  - Any other graphical or textual notations (e.g. UML or whatever) can be used or can complement the Gaia one

Open Issues in AOSE

- Engineering MAS for Mobility & Ubiquity
  - What models and methodologies? What infrastructures?
- Emergent Behavior: Dynamic systems & Complexity
  - Relations between MAS and complex systems
  - Exploiting emergence behavior in MAS
- MAS as Social Systems
  - Relations with social networks and social organizations
  - Self-organization
  - Performance models
- Performance models for MAS
  - How to "measure" a MAS
  - In terms of complexity and efficiency?

Conclusions

- In our humble opinion, agents will become the dominant paradigm in software engineering
  - AOSE abstractions and methodologies apply to a wide range of scenarios
- Several assessed research works already exist
  - Modeling work
  - Methodologies
  - Implementation Tools
- Still, there are a number of fascinating and largely unexplored open research directions…
  - Ubiquity, self-organization, performance….